



# Campus Planning and Facilities Management

## News and Information

July 2017



### WELCOME NEW EMPLOYEES!

Sim Lau, Custodian.....	5/15/17
Justin Cox, Custodian.....	5/30/17
Nick Pritchard, Construction Project Mgr.....	6/5/17
Piper Fahrney, Trades Maintenance Worker.....	6/5/17
Jillian Fogelstrom, Accounting, Design & Construction .....	6/12/17
Arjuna Rousseau, Custodian.....	6/26/17

### JEFF BUTLER Facilities Director

After much anticipation, we are pleased to welcome our new Facilities Director, to CPM.

Jeff comes to us from Montana State University, in Bozeman, where he was the Facilities Director for 11 years, preceded by 8 years as the Manager of Campus Maintenance, and 10 years as the Supervisor of the Work Control Center. During his tenure at MSU, Jeff received a Master's Degree in Construction Management (undergraduate degree in Construction Engineering), graduated from the APPA Maintenance Institute and Leadership Academy, developed the curriculum for and taught the Construction Estimating and Bidding class at MSU, and served on APPA's national Awards & Recognition and Professional Affairs Committees. Prior to his career in Higher Education, Jeff's work experience included senior project manager for a large general contractor in Reno NV, project engineer and equipment operator, carpenter, apprentice electrician, and electrical utility maintenance crew worker.



As the Director of Facilities at MSU, Jeff was directly responsible for providing leadership and ensuring his team provided the university community with a safe, efficient, reliable, functional and aesthetically pleasing learning and teaching environment that supported the university's mission and vision. Jeff feels it is evident that the UO Facilities Services group has worked hard to establish and maintain productive relationships with a full range of internal and external constituents and stakeholders. "To continue this success, our leadership, managers and staff must fully understand the role Facilities Services holds as a service organization". He further believes "Excellence in education cannot exist without a quality, safe and comfortable environment, and it's our job as Facilities Services to provide this foundation". Professional literature states the performance of the Campus Planning and Facilities Management group directly influences the student selection of an institution of higher education; the type and quality of education the student can expect to receive; how faculty and staff conduct their work; and how staff and faculty feel about the environment that they work within. "Exceptional stewardship of our resources sends a message to the community, alumni, and policymakers about the values and priorities of the campus community".



Jeff and his wife Tammie have one son, Duston, who will continue to work and go to school in Bozeman. Tammie retired in 2016 from Montana State as the chief housing officer concluding a 34-year career in Housing/residence Life. She continues to work as a consultant to a Spokane design firm specializing in student related facilities for Higher Education. Outside of work, Jeff enjoys designing and building furniture, restoring vintage machinery, hunting, camping and tennis.

Jeff says that the CPM Facilities Services staff have been very welcoming. He is looking forward to joining this team and making Eugene and the University of Oregon home.

Much thanks goes to Chris Meade and Bruce Budzik for their roles as interim co-directors during this search.

# COMMENCEMENT

Although rain, hail and wind threatened the week before commencement, the morning of Monday, June 19th dawned sunny and warm. Once again, Facilities Services came in like a well oiled machine.

The University of Oregon relies heavily on Facilities Services staff to carry out the critical logistics of behind-the-scenes magic that creates a smooth and lasting memory for our 2017 graduates. As in years past, members of the **custodial and grounds crews** were working hard before, during, and after the events to make sure everything was in tip-top shape for this important passage in the lives of the graduates, and to showcase the campus for family members and friends. Custodial crews set up seating for the events and took it back down again afterward. Landscape maintenance crews cleaned up the grounds between events making sure the campus was looking its best every step of the way. The daytime custodial crew cleaned and stocked restrooms between events. These many employees who participated in making the 2017 ceremonies a success also worked on University Day and on the NCAA Track and Field Championships. We greatly appreciate all your efforts.



# INTERESTING TIDBITS

## FRONT DESK

The bright shining face of **Judy Peters** now greets visitors every day at CPFM. To make things more cohesive, we have changed our CPFM main phone number to the Customer Service number: **541-346-2319**. Judy is answering this line, directing calls and addressing customer service issues. We are very happy to have her in this position.



## CPFM ADMIN GROUP

Our incredibly wonderful and super efficient CPFM administrative staff had our inaugural meeting this week. Everyone was contributing ideas towards upcoming projects, which was wonderful. We will meet monthly to collaboratively find ways of improving how CPFM functions.

(missing: Linda M and Desiree H)



## R.I.P. Neil Campbell

### From Susan Osterman:

Neil was a true, journeyman painter who took great pride in his work. I'll always remember his smile, laughter, and Scottish accent when he would tell me one of his "stories". He gave me a photograph of himself signed - Jack Nicholson, because people would mistake him for Jack. He was a fun man to work with.



### From May 2009 newsletter:

After 33 years of sharing his expertise as a painter for Facilities, Zone A, Neil Campbell has retired and is expected to spend much of his new found time enjoying the beautiful golf courses of the northwest! Neil possesses a wonderful sense of humor and will be sorely missed by family and friends.



## STARS

The University of Oregon expects to earn a Gold rating from its STARS report in recognition of its achievements from the Association for the Advancement of Sustainability in Higher Education (AASHE). STARS, the Sustainability Tracking, Assessment & Rating System measures and encourages sustainability in all aspects of higher education. AASHE's STARS program has more than 800 participants across six continents. It is the most widely recognized framework for publicly reporting comprehensive information related to a college or university's sustainability performance. The University of Oregon's Gold rating is a significant increase from its previous Silver rating from 2014. UO does much better than peer institutions in grounds maintenance practices, waste management, transportation (including the types of transportation students and employees of the University use to commute to campus), and sustainable planning.

**MOVING ON...**On a separate note, **Taylor McHolm**, Sustainability Affairs Graduate Fellow, graduated last week with a PhD in Environmental Sciences, Studies and Policy. He received an MA in English from UO as well. He has been with the Office of Sustainability since September of 2016. While here, he was paramount in the launch of the Faculty Fellows project, update of the CPFM Sustainability webpage, and management of the Green Office certification program. He also coordinated and managed the STARS Report (see above). Taylor will be pursuing both academic and nonacademic opportunities in environmental fields and hopes to stay in the Pacific Northwest. We wish him the best.



# Employee News

## GREAT EFFORT AND RESPONSE TIME BY OUR SWING SHIFT CUSTODIAL CREW

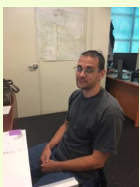
No names were mentioned in the article on June 3rd, but the CPFM swing shift custodial crew made the paper for their swift response to a significant water leak at the Museum of Natural and Cultural History (link below). The custodian who found the leak, Carrie Jones, called team leader Pat Rankin, who led the response. Hal Learned was the first responder and coordinator Johnny Earl, who had the night off but was coincidentally near campus, came and helped out as well. Great team work!

<http://registerguard.com/rg/news/local/35639106-75/water-leak-causes-20000-in-damage-to-uo-museum-but-spare-fossils-and-other-artifacts.html.csp>

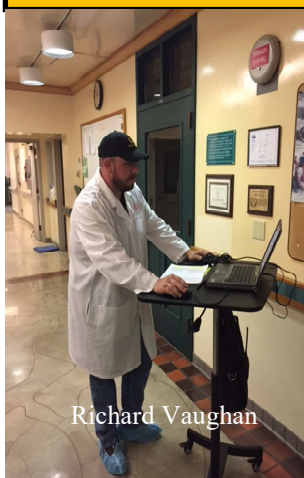


Swing Shift Custodial Crew on University Day

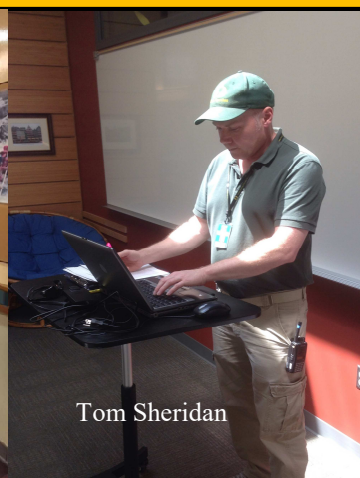
**Jacob Furrer** recently started working as the Energy Assistant in the Utilities and Energy department. In this temporary, 6 month position, Jacob works alongside U & E Specialist Alex Koleber. He assists with energy analysis, energy audits, campus metering and metering upgrades. Jacob is a veteran, who served 16 years in the Army, and is now in the process of completing his Energy Management degree through Lane Community College. Jacob's work at UO as an Energy Assistant will capstone his Energy Management program at LCC. Please welcome Jacob to the CPFM team!



Zone C and Zone D have been working collaboratively on the Asset Verification Project in preparation for converting from FAMIS to AiM. This is a time intensive project, photographing and documenting all maintainable assets. Below are Tom Sheridan, Mike Allen and Richard Vaughan, confirming that the asset information currently in FAMIS is correct before transferring to AiM, and making corrections where necessary.



Richard Vaughan



Tom Sheridan



Mike Allen

## **NOTES FROM UNDERGROUND: IT EDITION from Kevin McGlinchey, IT Manager**

**EAMS Update** - The second phase of the EAMS implementation project is tentatively set to kick-off July 17 and be complete and ready for go-live on January 15, 2018. There is a lot of work to be done between now and then, completing the system set-up, getting our documentation and training materials together plus training folks on how to use the system.



**Desktop support** - Starting July 10th, 2018, FASS IT will introduce updates to our Desktop Support service. These updates are intended to improve the service we provide to you by increasing your visibility to the progress of outstanding tickets, plus give you a single point of phone contact for any questions you may have about a ticket or about our service.

On July 10th, you may begin using **6-2455** to initiate urgent requests for IT Support. You can also use this number to check on the status of any of your outstanding requests. These would include cases where you would, for example, like to increase the priority of your ticket due to change in conditions, or maybe we've taken care of your issue and you'd like to let us know that it's OK to close the ticket. For most things, email is still the best mechanism from our perspective, but we do realize that many folks prefer to use the phone and we're happy to support that. Note, however, that this also means that we ask that you do not call FASS IT folks directly unless requested to do so to help resolve a particular ticket. While it's great customer support to be able to do this, it's very inefficient as far as a technician's work day goes and it's a bit unfair to those who have followed the process and submitted a ticket. Those folks end up waiting while the technician takes your call and handles your issue. On July 10th, we'll also initiate a weekly report showing a recap of your tickets that were closed during the week along with a list of the outstanding tickets you may have. If you haven't had any tickets closed in the last week and you have no tickets open, we won't send you anything. If you'd rather not receive these weekly reports, you can simply send us a ticket (naturally) and we'll opt you out of those communications. As always, holler with questions!



# July 2017



Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4 Independence Day!! 	5	6 National Fried Chicken Day 	7 Oregon 	8 Country 
9 Fair 	10 Payroll Cut Off	11	12	13	14 Bastille Day 	15
16	17	18 CPFM ALL STAFF EVENT 10:30AM—12:30PM RIVERFRONT FIELD	19	20 First landing on the moon 	21	22
23	24 Amelia Earhart Day 	25	26	27	28	29 NASA Was established in 1958
30 National Cheesecake Day 	31 Pay Day 	Click here for the DUCK Sports Calendar <a href="http://www.goducks.com/main/Schedule.dbml?&amp;DB_OEM_ID=500">http://www.goducks.com/main/Schedule.dbml?&amp;DB_OEM_ID=500</a>				