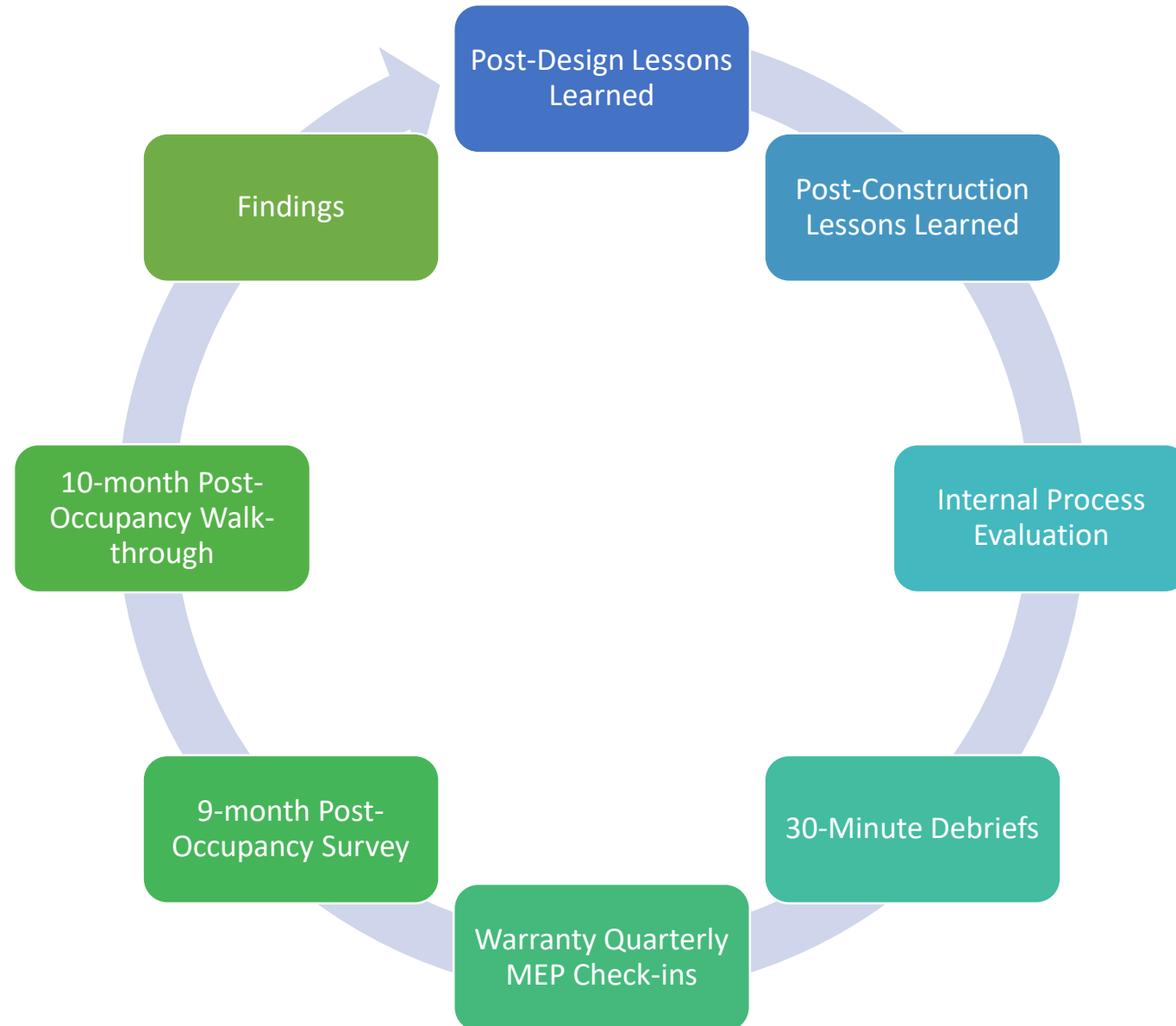


Project Feedback Cycle



UNIVERSITY OF
OREGON

Design and
Construction



| Project Specific Feedback Components | Small | Large | Review Elements | Participants | Format |
|--------------------------------------|-------|-------|---|--|--------------------|
| Post-Design Lessons Learned | | X | <ul style="list-style-type: none"> Design Team collaboration Design process Design itself | <ul style="list-style-type: none"> Project Team* D/C Management | Meeting |
| Post-Construction Lessons Learned | | X | <ul style="list-style-type: none"> Contractor performance Constructed physical space | <ul style="list-style-type: none"> Project Team* D/C Management | Meeting |
| Internal Process Evaluation | X | | <ul style="list-style-type: none"> OR/PM performance Process | <ul style="list-style-type: none"> Clients** | Meeting |
| 30-Minute Debriefs | X | | <ul style="list-style-type: none"> Candid feedback on project process | <ul style="list-style-type: none"> Requesting Unit/Dept.'s Leadership Clients** | In-person debriefs |
| Warranty MEP Check-ins | X | X | <ul style="list-style-type: none"> MEP issues (3 and 9 month summaries) | <ul style="list-style-type: none"> Engineers Facilities Services/Housing | Meetings |
| 9-Month Post Occupancy Survey | X | X | <ul style="list-style-type: none"> Occupant Satisfaction | <ul style="list-style-type: none"> Occupants per Project | Survey |
| 10-Month Post-Occupancy Walk-through | X | X | <ul style="list-style-type: none"> Satisfaction with space (heat, accessibility, etc.) | <ul style="list-style-type: none"> Contractor Design Team OR/PM Leadership | Walk-through |
| Findings | | | <ul style="list-style-type: none"> Compilation of feedback Actionable suggestions for future projects | <ul style="list-style-type: none"> Design and Construction | Report |

| Portfolio Feedback | S | L | Review Elements | Participants | Format |
|---------------------|---|---|---|--|---------|
| Quarterly Check-ins | X | X | <ul style="list-style-type: none"> Consistency of project delivery Areas for improvement in D/C process | <ul style="list-style-type: none"> Leadership D/C Management | Meeting |

*Project Team participants are identified in the Project Charter. **Clients are persons within the Requesting Unit/Dept.