WELCOME NEW EMPLOYEES!

ANNUAL POTLUCK & SUMMER PICNIC
Thursday, September 14th
11:30AM—1:30PM

SO FUN!!!!!

Ken Straw
You will see some obvious and some subtle changes to the CPFM Administration Building. A continuation of improvements from last summer include new roofing and dry rot repairs to the south stair structure.

This year, we added a newly coated roof, new metal siding on the south wall, and the completion of painting to the wood siding. Much of the work performed was a collaborative effort between Rick Chase and Adam Pettus in Zone A, Clarence Young and Piper Farney in Zone D, Jeremiah Igou in Custodial, student Joe Zepeda in Mobile Equipment, Bill Green in Zone C, and Mike Allen with Zone B, who helped coordinate the siding installation with an outside contractor.

The team spent several weekends getting everything accomplished before the rainy season. This is a huge improvement for the CPFM employees who work in this building, now that roof leaks are corrected and the south stairway is dry.

Thank you all for your hard work.

Reminder:

Benefits: Open Enrollment

Mandatory 10/1—10/31
NOTES FROM UNDERGROUND: IT EDITION, from Kevin McGlinchey, IT Manager

Below are the results of the Desktop Support survey we sent earlier this month. I really appreciate and want to thank all who took the time to respond to the questionnaire and provide comments. They’ll help us focus on specific areas that need attention. The survey was sent to 192 and we received 39 responses. That is a 20% response rate, which is not bad for this sort of survey.

![Quality of Service Rating](chart1)

- Excellent: 57%
- Good: 28%
- Average: 10%
- Poor: 5%
- Terrible: 0%

![Service Request Response Time](chart2)

- Excellent: 51%
- Good: 33%
- Average: 5%
- Poor: 8%
- Terrible: 3%

![Is the Weekly Open Ticket Report Useful?](chart3)

- Yes: 100%
- No: 0%
Hi Bret,
For the record, from my perspective, Ya’ll are one of the best run operations on campus. Thanks for all you do. Great team.

-Tiffany
Department Programs Assistant
Physics Department
120 Willamette Hall
1274 University of Oregon
Eugene, OR 97403-1274
(541) 346-4751, F (541) 346-5861

From: Haily Griffith
Sent: Tuesday, September 19, 2017 10:57 AM
To: Jon Petro <jpetro@uoregon.edu>
Cc: Steve Pelkey <spelkey@uoregon.edu>; Jeff Butler <jbutler8@uoregon.edu>; Hallie Hoskins <hallieh@uoregon.edu>; Steve Stuckmeyer <stuckmyr@uoregon.edu>
Subject: thank you!

Jon,
I know we often rely on Facilities Maintenance to clean up all sorts of messes, but this time the mess was a bit more hazardous than most. Thanks so much for responding, thinking of a thorough safety plan and meticulously completing the task according to the safety plan. It’s great to have employees like you with the training and expertise to handle situations like this without putting themselves at risk while working to resolve the issue.

For those who I’ve copied on this email, I’ve attached some pictures. The hazards cleaned up by Jon include needles, pills, razor, mini-plastic bags (the type that I assume hold drugs), glass vaping vial, and burnt plastic straws. It was well beyond the normal “needle pickup” request that we receive. (Sorry if I’ve ruined your lunch with the pictures!)

Thanks again Jon!
Haily Griffith
Occupational Health & Safety Manager
Safety & Risk Services

From: Jeremy Chambers
Sent: Wednesday, September 20, 2017 3:13 PM
To: Bruce Budzik <bbbudzik@uoregon.edu>
Cc: Adam Jones <ajones@uoregon.edu>; Steve Stuckmeyer <stuckmyr@uoregon.edu>
Subject: hydraulic leak from man-lift at Deschutes

Hi Bruce,

Want to follow up with an unintended man-lift hydraulic leak this afternoon. Mike Allen & Ben were working on window cleaning at Deschutes- the rented unit had an O-ring fail dripping oil. Mike stopped the unit in good fashion, called Adam, began absorbing with spill pads and assisted me with the rest of the cleanup. Well done effort for your crew- want to give a shout out. We hear all the bad things but hardly if ever the good. Here’s to the positive-

Very small- couple pounds of kitty litter (that’s really not much), couple spill pads on our part. Could have been much worse. We appreciated that they stopped as soon as possible, notify EHS, and helped with clean up.

Best-
Jeremy B. Chambers
Environmental Specialist
Safety & Risk Services
http://ehs.uoregon.edu

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From: Steve Stuckmeyer
Sent: Wednesday, September 20, 2017 3:53 PM
To: Bruce Budzik <bbbudzik@uoregon.edu>; Jeremy Chambers <jchamber@uoregon.edu>
Cc: Adam Jones <ajones@uoregon.edu>
Subject: Re: hydraulic leak from man-lift at Deschutes

Thanks Bruce. Mike and Ben deserve kudos!
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Click here for the DUCK Sports Calendar